# **Renewal Policy**

#### POLICY ON RENEWAL OF DIRECT SELLER ID

#### Overview:

For Balaji Naturocare Private Limited (The, "Company") the rules and regulations notified by the authorities in respect to direct selling shall be considered utmost priority to follow.

Therefore, company is taking every possible step to protect the interest of Consumer of the Company and ensures that rights of the consumer must be safeguarded for betterment. Company governing the direct sellers' actions is making sure that no unfair trade practices shall be followed that would affect the interest of the consumer.

## Applicability:

This policy shall be applicable in the situations under where a Direct seller after Joining the company as fresher or achieving significant rank which if following conditions will not be followed by the direct seller, then it shall result in de-listing of the Direct Seller from the Company.

## **Objective:**

A Direct seller after Joining the company as fresher or achieving significant rank have to renew their ID's annually for continuity as active direct seller in the company. For that they have to made a purchase of significant value in their self purchase annually.

for more details are mentioned as bellowed chart section.

Every direct seller have to renew their ID's as their achieved rank & if failing to meet the consumer and company requirements shall result in de-listing of the Direct Seller from the Company.

The main objective associated with direct seller policy is to ensure to follow upon fair practices by the direct seller in order to protect the interest of the consumer in the long run.

## Applicable laws:

The Consumer Protection (Direct Selling) Rules, 2021, Consumer Protection Act, 2019, Consumer Protection (E-Commerce) Rules, 2020

#### How to Renew Direct Seller ID ?

Direct Sellers have to purchase annually in their self purchase for significant value as renewal of their ID as per their achieved rank. Company whose authorization is Activate/Inactive by the Management of the company on the following terms.

Sr. No.	Rank	Renewal Self-Purchase (Annually)
1	BRONZE	5 BV
2	SILVER	5 BV
3	GOLD	5 BV
4	PEARL	5 BV
5	CORAL	5 BV
6	ΤΟΡΑΖ	5 BV
7	EMERALD	5 BV
8	RUBY	6 BV
9	DIAMOND	7 BV
10	DOUBLE DIAMOND	12 BV
11	<b>BLUE DIAMOND</b>	15 BV
12	<b>BLACK DIAMOND</b>	20 BV
13	<b>ROYAL DIAMOND</b>	30 BV
14	VENUS	50 BV
15	MERCURY	100 BV
16	CROWN	150 BV
17	<b>ROYAL CROWN</b>	200 BV
18	CROWN AMBASSADOR	500 BV
19	UNIVERSAL CROWN AMBASSDOR	1000 BV

# Terms to be fulfilled by Direct seller for Renewal:

1. Direct Seller After Joining the company as fresher or achieving significant rank is applicable for renew their ID's.

2. Direct seller had to renew their ID's every year as per chart described.

3. Direct seller need to purchase the significant value as renewal in their Self purchase.

4. if failing to meet the consumer and company requirements shall result in de-listing of the Direct Seller from the Company.

# Impact of such Delisting:

1. Delisted Direct Seller shall be barred from the selling or buying the products of the Company (Balaji Naturocare Private Limited).

2. Whose name shall be removed from the register of the Direct Seller of the Company.

3. Delisted Direct Seller's name shall be entered in the Register of De-listed Direct sellers.

4. Further the name of such Delisted Direct seller shall also be shown under separate head as De-listed Direct seller on the Company website <u>www.Balajinaturocares.com</u>

# Process of De-list of Direct Seller:

- 1. If any direct seller committed any breach of duty mentioned above, then the Company shall serve show cause notice to the concerned direct seller.
- 2. After providing the show cause notice, the concerned direct seller needs to appear at the Company premises within the time frame work as stated and shall state appropriate reasons in response to the notice received.

- 3. After giving the opportunity of being heard, if the company satisfy with the reason stated by the concerned direct seller, then at the sole discretion of the company, he can continue as the direct seller, provided the reason should be genuine and must be supported by relevant evidence. Otherwise, company shall have full right to cancel/suspend the name from the List of Direct sellers.
- 4. If the concerned direct seller does not appear at the stated time and fail to provide any evidence in response to the notice, then company shall possess the right to cancel/suspend the name from the List of Direct sellers.
- 5. Further the company shall enter the name of such Direct seller in the Register of Delisted Direct sellers and remove the name from the Register of Direct sellers.
- 6. The company shall publish the name of such delisted direct seller under the separate section on the website company in the name and style of the:- "LIST OF Active/Inactive DIRECT SELLER"
- 7. The company shall take upon the reasonable action as per the nature of offence committed by the direct seller and shall be considered authorized to take legal actions required in result thereof.

#### Notification of Changes:

We keep our Renewal Policy under regular review to make sure it is up to date and accurate. Any changes we may make to this Policy in the future will be posted on this page. We recommend that you re-visit this page regularly to check for any updates.

: For any additional questions or support, reach out :

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